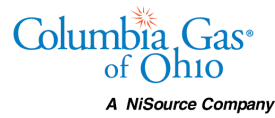


FOR IMMEDIATE RELEASE



NATURAL GAS LINE
REPLACEMENT

For Additional Information

Raquel Colon, Senior Public Affairs Specialist

(419)351-8398, Rcolon@nisource.com

Columbia Gas to upgrade gas lines in Jackson, OH

Columbia Gas will begin a gas line replacement project in Jackson, OH beginning September, 2023. The project will impact about 75 customers.

(See a map of the work area below.)

What will this mean for residents?

1. Columbia Gas contractor, R&R, will work street by street to install new main lines in the road right of way, followed by new service lines to each home or business.
2. Gas service will not be interrupted until it is time to connect to the new gas system - for most customers, service interruption lasts approximately two to four hours. Customers will get advance notice of this interruption.
3. Any disturbed surface will be repaired, including sidewalks, driveways, lawns, landscaping etc.

Upon completion, customers will have a fully modernized gas system with added safety features, such as:

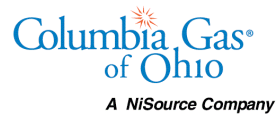
- Excess flow valves (EFV): Customer service lines will have EFVs, which are designed to restrict the flow of natural gas if a service line is damaged or broken
- Exterior meters: Customers with indoor meters will have meters relocated to the exterior to help first responders locate and shut off service during an emergency
- Plastic pipe: This specially designed plastic pipe has a longer shelf life and requires less maintenance than the bare steel and cast-iron pipe it replaces

Columbia Gas has invested approximately \$2.2 billion in communities around the state to replace aging gas lines over the last decade. This safety investment has resulted in a leak reduction of nearly 50%.

Customers can contact Senior Public Affairs Specialist, Raquel Colon, with questions or concerns at Rcolon@nisource.com or 419-351-8398.

Visit ColumbiaGasOhio.com/Replacement for more project information.

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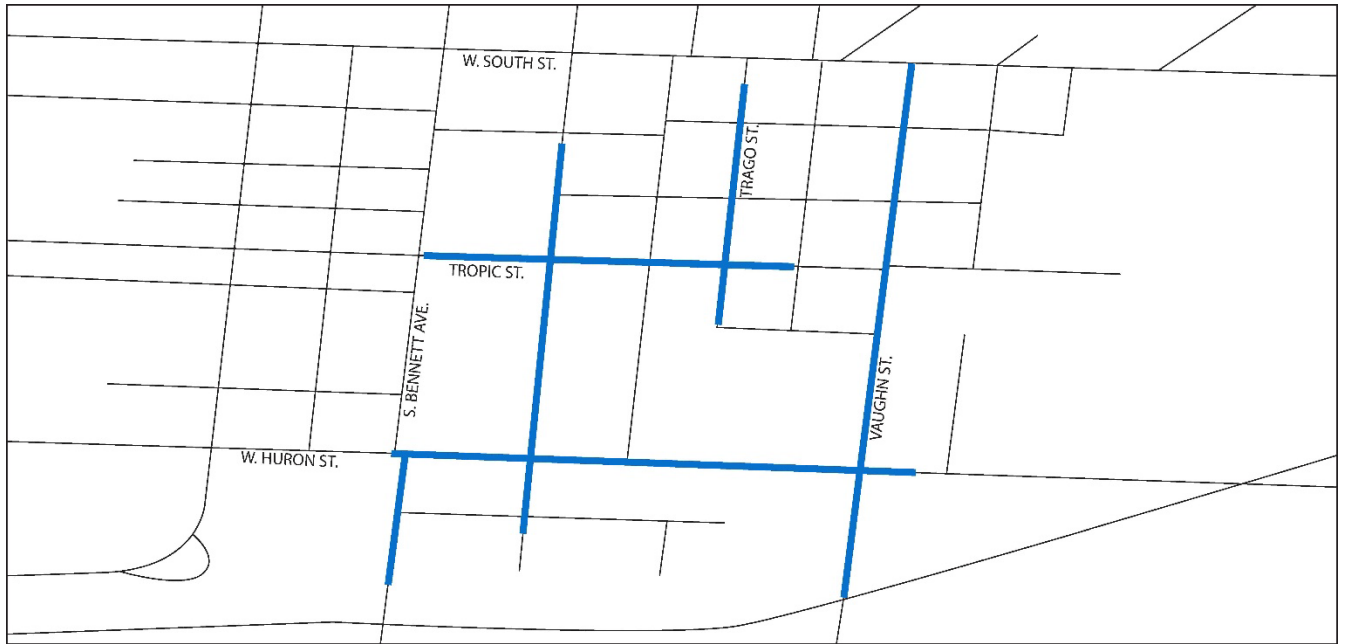


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